

## Physical Count Guide for the AcuSport<sup>®</sup> V6 System Software

January 2015

The AcuSport Retail Technology Group (RTG) recommends completing the procedures in this guide to physically count inventory items and avoid inaccurate data.

Even a well-managed retail environment can create inventory discrepancies through unforeseen circumstances (shrinkage, counting errors, data entry mistakes, etc.) These discrepancies can adversely impact purchasing, reporting, and the availability of products for the customer to purchase.

Establishing a practice of routinely completing physical counts on regular basis can help prevent these types of problems.

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Retail Technology Group

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**Publication Information** 

Physical Count Guide for the AcuSport<sup>®</sup> V6 System Software January 2015

### Overview

Rather than complete an annual physical count of all items, establish a schedule for counting specific groups of items throughout the year. Ideally, each inventory item will be included in a physical count at least twice a year.

Complete the following procedures for each of these physical counts:

- 1. Create a Physical Count
- 2. Generate a Physical Count Worksheet
- Perform a Physical Count Use either of the following methods:
  - <u>Complete a Count with a Count Worksheet</u>
  - Complete a Count with a Handheld Device
- 4. Generate the Count Variance Report
- 5. Update the Inventory

### Create a Physical Count

Complete the following procedure to define the group of items to be counted during a physical count.

MS	Retail T	echnology	Group	- AcuSpo	rt V6 Inven	tory Mar	agement	System		
File	e Edit	Process	Data	History	Reports	Resets	Utilities	Window	Help	Tools
		Receiv	e by <u>I</u> n	voice						
_		<u>P</u> urcha	ase Ord	ler						
		AP Pos	sti <u>ng</u>							
		<u>T</u> ransf	er Item	to Item						
		<u>E</u> DI Re	ceiving	)		L				
		<u>A</u> R Red	ceipts I	Posting						
		G <u>L</u> Pos	ting							
		<u>R</u> eserv	ation (	Order		L				
		<u>S</u> ales C	Order							
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		Work (	Order							
		<u>C</u> redit	Card S	ettlement		L				
		Pr <u>o</u> mo	tion			L				
		<u>G</u> roup	Price (	Change						
		Ph <u>y</u> sic	al Cou	nt						
		<u>V</u> erify	Serial #	ŧ						
		<u>D</u> elete	Inactiv	/e Items						

1. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.

New Modify	Delete	Filter Find Interfac	e vvurksri	eet Variance Update Refr	esh QoHs	Manual Entry Lab	
Physical Count - Rocky F	Boots						
roup Detail							
lame	Deat	Diff Date/Time Started	User	Date/Time Updated	Filter	Item Count	
iame 'onv's - Quit deleting	PostL		User 1	/ / AM	Memo	Item Count	
Entire Inventory	-	3/13/2006 10:54:24 AM	1	// AM	Memo	905	
abels	-	4/25/2006 3:08:48 PM	1	// :: AM	Memo	591	
nventorv	-	7/20/2006 8:41:43 AM	1	// .: AM	Memo	957	
estina	-	7/28/2006 8:16:38 AM	1	// AM	Memo	1	
Rocky Boots	-	8/7/2006 2:13:36 PM	1	11 AM	Memo	10	
lutt	e e	8/22/2006 1 10 17 PM	1	8/22/2006 1:31:54 PM	Memo	39	
EST Jakes	-	8/25/2006 10:49:30 AM	1	// ::: AM	Memo	1	
esting jakes	-	8/25/2006 10:50:49 AM	1	II :: AM	Memo	1	
iest	-		1	// ::: AM	Memo	1	
2	-	11/15/2006 11:01:31 AM	1	// AM	Memo	6	
esting 4 carla	-		1	11/29/2006 3:46:06 PM	Memo	1	
Froup Name	-	11/30/2006 11:30:13 AM	1	// to AM	Memo	8	
iuns	r	12/19/2006 12:25:51 PM	1	12/19/2006 12:27:05 PM	Memo	18	
itryt	-	12/27/2006 11:24:59 AM	1	// :: AM	Memo	1036	
23	F	1/17/2007 9:56:27 AM	1	II TAM	Memo	1038	
41.92				de d	Contraction of the Contraction of Co		

2. Click the **New** button on the toolbar to display the **Add Physical Count** window.

Line	view Items		
Name	ſ		
User	1		
Started	2/19/2007 2:01:41 PM		
Filter		Filter	
	1		
Decordo			
Records	0		
Records	0		
Records	0		

- 3. Enter a name for the physical count in the **Name** field.
- 4. Complete the following procedure to limit the items in this physical count:
  - 1. Click the **Filter** button to display the **Filter** window.

T Filter	×
	^
	-
Add Delete Count	ОК
Edit Clear	Cancel
	Cancel

2. Click the **Add** button to display the **Filter Conditions** window.

T Filter Condition		×
Table		
Serial Group		
Field	Operator	
Description	equals	•
Value Case ser	isitive	
OK	Cancel	

- 3. Enter filter criteria.
- 4. Click the **OK** button to close the **Filter Conditions** window.
- 5. Repeat steps as needed to add additional filter criteria.
- 6. Click the **OK** button to close the **Filter** window and display the number of filtered items in the **Records** field.

C Add Physica	22	E
<u>G</u> eneral Prev Name User Started	,	
Filter		Filter
Records	0	
		Post Difference D

- 5. If desired, check the **Post Difference** checkbox to activate this feature.
  - The Post Difference feature tracks physical count items that are sold or received while the physical count is being performed and automatically adjusts count results to reflect these changes.

ltem#	UPC	Description 1	Description 2	QoH	Avg Cost	Price 1
01280045325	01280045325	Rayovac Maximum D Cell	4 Pack	24.00	2.7600	8.9900
04133344001	04133344001	Rayovac Maximum C Cell	4 Pack	132.00	3.7466	8.9900
05217796730	05217796730	Levi 501 Instant Old 29 X 30		26.00	21.2500	46.9900
05217796001	05217796001	Levi 501 Instant Old 29 X 31		72.00	21.2500	44.9900
05217796701	05217796701	Levi 501 Instant Old 30 X 30		12.00	27.5000	44.9900
05217797012	05217797012	Levi 501 Instant Old 30 X 31		21.00	27.5000	44.9900
05217796704	05217796704	Levi 501 Instant Old 30 X 33		76.00	27.5000	44.9900
05217796708	05217796708	Levi 501 Instant Old 30 X 34		60.00	21.2500	44.9900
05217796721	05217796721	Levi 501 Instant Old 31 X 30		50.00	26.6667	44.9900
05217796756	05217796756	Levi 501 Instant Old 31 X 32	19	40.00	21.2500	44.9900
05217796753	05217796753	Levi 501 Instant Old 32 X 32		0.00	21.2500	44.9900
05217796754	05217796754	Levi 501 Instant Old 32 X 33		81.00	30.0000	44.9900
05217796755	05217796755	Levi 501 Instant Old 32 X 34		77.00	21.2500	44.9900
05217796757	05217796757	Levi 501 Instant Old 33 X 32		29.00	21.2500	44.9900
05217796758	05217796758	Levi 501 Instant Old 33 X 33		50.00	30.0000	44.9900
05217796781	05217796781	Levi 501 Instant Old 33 X 34		72.00	21.2500	44.9900

- 6. If desired, click the **Preview Items** tab to display the individual items to be included in this physical count.
- 7. Click the **Add** button to display the new physical count on the **Physical Count** screen.

### Generate a Physical Count Worksheet

Complete the following procedure to create a worksheet for the physical count.

1. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.

Jame	Post	DiffeDate/Time Started	User	Date/Time Updated	Filter	Item Count	
ony's - Quit deleting	F	12/13/2005 4:10:46 PM	1	// :: AM	Memo	9	
Entire Inventory	17	3/13/2006 10:54:24 AM	1	11 :: AM	Memo	905	
abels	Г	4/25/2006 3:08:48 PM	1	// :: AM	Memo	591	
nventory	Г	7/20/2006 8:41:43 AM	1	// :: AM	Memo	957	
esting	E	7/28/2006 8:16:38 AM	1	// :: AM	Memo	1	
Rocky Boots		8/7/2006 2:13:36 PM	1	II SAM	Memo	10	
Butt	Г	8/22/2006 1:10:17 PM	1	8/22/2006 1:31:54 PM	Memo	39	
EST Jakes		8/25/2006 10:49:30 AM	1	// :: AM	Memo	1	
esting jakes	1	8/25/2006 10:50:49 AM	1	// :: AM	Memo	1	
Test	17	10/13/2006 1:17:46 PM	1	II : AM	Memo	1	
2		11/15/2006 11:01:31 AM	1	// :: AM	Memo	6	
esting 4 carla	1	11/29/2006 3:19:39 PM	1	11/29/2006 3:46:06 PM	Memo	1	
Group Name	1.5	11/30/2006 11:30:13 AM	1	// :: AM	Memo	8	
juns	F	12/19/2006 12:25:51 PM	11	12/19/2006 12:27:05 PM	Memo	18	
ntryt	17	12/27/2006 11:24:59 AM	1	// :: AM	Memo	1036	
23	Ē	1/17/2007 9:56:27 AM	1	// :: AM	Memo	1038	
					_		
			1				

2. Click a physical count to select it.

New Modify	Delete	Filter Find Interfac	WURSH	eet Variance Update Refre	esh QoHs	Manual Entry Lat	pels
Physical Count - Rocky	Boots						
Group Detail							
Name	Poet	Diff Date/Time Started	User	Date/Time Updated	Filter	Item Count	
Tony's - Quit deleting		12/13/2005 4:10:46 PM	1	// AM	Memo	9	
Entire Inventory	-	3/13/2006 10:54:24 AM	1	// :: AM	Memo	905	
labels	-	4/25/2006 3:08:48 PM	1	// ::: AM	Memo	591	
inventory	-	7/20/2006 8:41:43 AM	1	II CE AM	Memo	957	
testing	-	7/28/2006 8:16:38 AM	1	// ::: AM	Memo	1	
Rocky Boots	<b></b>	8/7/2006 2:13:36 PM	1	11 ::: AM	Memo	10	
Butt	T	8/22/2006 1:10:17 PM	1	8/22/2006 1:31:54 PM	Memo	39	
TEST Jakes	1	8/25/2006 10:49:30 AM	1	J J ::: AM	Memo	1	
testing jakes	1	8/25/2006 10:50:49 AM	1	II :: AM	Memo	1	
Test	1	10/13/2006 1:17:46 PM	1	II DO AM	Memo	1	
12	1	11/15/2006 11:01:31 AM	1	// as AM	Memo	6	
testing 4 carla	5	11/29/2006 3:19:39 PM	1	11/29/2006 3:46:06 PM	Memo	1	
Group Name	1	11/30/2006 11:30:13 AM	1	II :: AM	Memo	8	
guns	1	12/19/2006 12:25:51 PM	11	12/19/2006 12:27:05 PM	Memo	18	
htryt		12/27/2006 11:24:59 AM	1	// :: AM	Memo	1036	
123	<u>_</u>	1/17/2007 9:56:27 AM	1	II :: AM	Memo	1038	
8	1						
			-				
	1						

3. Click the **Worksheet** button on the toolbar to display the **Count Worksheet**.

	9/2007 212:17 Pf Page	2/1						Count Worksheet ARS Solutions Ltd.	
100	Count Qty	QoH	Price 1	Color Manufacturer	Size	Style Class Deso	Description 1 Description 2	tem# UPC	
		9.00	144.00	Rocky Shoes & Boots	SM	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000088 14000 000088	
20 20		8.00	144.00	Rocky Shoes & Boots	8107	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000090 14000 000090	
21		10.00	144.00	Rocky Shoes & Boots	8.5M	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 00009 1 14000 00009 1	
		4.00	144.00	Rocky Shoes & Boots	8.511	8420 Footwear	Rocky Super Brut #8420 Thinsulate	H000000092	
		10.00	144.00	Rocky Shoes & Boots	9107	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000094 14000 000094	
		10.00	144.00	Rocky Shoes & Boots	MIC	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000093 14000 000093	
		10.00	144.00	Rocky Shoes & Boots	10M	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000096 14000 000096	
-		4.00	144.00	Rocky Shoes & Boots	1000	8420 Footwear	Rocky Super Brut #8420 Thinsulate	14000 000095 14000 000095	
		2.00	144.00	Rocky Shoes & Boots	8107	8435 Footwear	Rocky Super Brut #8435 Thinsulate	14000 000 190	
		-2.00	144.00	Rocky Shoes & Boots	8.5M	8435 Footwear	Rocky Super Brut #8435 Thinsulate	4000000191	

4. If desired, click the **Print** button to print the worksheet for a manual count.

### Perform a Physical Count

Complete either of these procedures as appropriate to perform a physical count:

- Complete a Count with a Count Worksheet
- <u>Complete a Count with a Handheld Device</u>

#### **Complete a Count with a Count Worksheet**

Complete the following procedure to complete a physical count with a printed list and enter count results in the system.

1. Print the required number of physical count worksheets.

► Refer to <u>Generate a Physical Count Worksheet</u> for more information.

- 2. Count items while recording counts and tabulating totals on the worksheet(s).
- 3. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.
- 4. Complete either of the following procedures to enter count results in the system:
  - Enter Counts on the Detail Tab
  - Enter Counts with the Manual Count Entry Window

#### Enter Counts on the Detail Tab

1. Click the **Detail** tab to display it.

tem #	QioH	Count Oty Description 1	Counted	Style	Color	Size	Avg Cost	Other
44000000088	9.00	5.00 Rocky Super Brut #8420	4	8420		BM	84.0000	
4400000090	8.00	8.00 Rocky Super Brut #8420	1	8420		SVV	84.0000	
4000000091	10.00	10.00 Rocky Super Brut #8420	F	8420		8.5M	84.0000	-
4000000092	4.00	4.00 Rocky Super Brut #8420	-	8420		8.5W	84.0000	
44000000094	10.00	10.00 Rocky Super Brut #8420	T	8420		BWV.	84.0000	
44000000093	10.00	10.00 Rocky Super Brut #8420	F	8420		9M	84.0000	-
4400000096	10.00	10.00 Rocky Super Brut #8420	F	8420		10M	84.0000	
44000000095	4.00	4:00 Rocky Super Brut #8420	F	8420		10W	84.0000	
4000000190	2.00	2.00 Rocky Super Brut #8435	F	8435		SVV	84.0000	
4000000191	-2.00	-2.00 Rocky Super Brut #8435	F	8435		8.5M	84.0000	-
		201 A						
	1		_			1.1		
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							-	_
	1				-		-	_
	-						_	
	-						_	
	_		_					_
								_

2. Enter each item's count in its Count Quantity cell.

#### Enter Counts with the Manual Count Entry Window

This procedure allows an item count to be entered without having to locate the item on the **Detail** tab.

Edit Process	Multry	Delete	Filter	Find	and the second second	Worksheet	Variance	Update	Refresh QuHs	Manual Entry	Labels	
Physical Coun	1 - Rocky	Boots										
Broup Detail												
em #	QoH	Count Qty	Description 1	II. S. DALLEY		Counter	1 Style		Color	Size	Avg Cost	Other -
400000088	9.00	6.00	Rocky Super	Brut#84	20	-	8420			8M	\$4,0000	1
4000000090	8.00		Rocky Super			F	8420			8WV	84.0000	
400000091	10.00	10.00	Rocky Super	Brut#94	20	F	8420			0.5M	94.0000	
400000092	4.00	4.00	Rocky Super	Brut#84	20	17	8420			8.6W	84 0000	
4000000094	10.00	10.00	Rocky Super	Brut #84	20	1	8420			9W	84.0000	
4000000093	10.00	10.00	Rocky Super	Brut #84	20	1	8420			9M	94.0000	
400000096	10.00	10.00	Rocky Super	Brut #84	20	F	8420			10M	84.0000	
400000095	4.00	4.00	Rocky Super	Brut #84	20	F	8420			10//	84.0000	
4000000190	2.00	2.00	Rocky Super	Brut#84	35	17	8435		-	844	84.0000	ų –
4000000191	-2.00	-2.00	Rocky Super	Brut#84	35	<b>F</b>	8435			8.5M	84.0000	
	100			-	ee	12				1		
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1. Click the **Manual Entry** button on the toolbar to display the **Manual Count Entry** window.

How #	6		
Item #	n		
Countqty	r	1	

- 2. Enter the item's number in the Item # field.
- 3. Enter the counted quantity in the **Countqty** field.
- 4. Click the **OK** button to add the item count to the record and clear the window.

# Complete a Count with a Handheld Device

Complete the following procedure to complete a physical count and enter count results in the system with a handheld device.

- 1. Count the items with the device.
- 2. Follow steps in the handheld manual to download the counts to the physical count worksheet.

Refer to <u>Generate a Physical Count Worksheet</u> for more information.

- 3. If desired, complete the following procedure to refresh item quantities that have changed since the physical count was created:
  - 1. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.

THEFT	Multry	Delete	Filter	Find	Interface #4	orksheet V	Variance Update	Refresh QuHs	Manual Entry	Labels	_
Physical Coun	1 Rocky	Boots									. 8
Group Detail											
item #	QoH		Description 1	The second		Counted	Style	Color	Size	Avg Cost	Other -
44000000088	9.00		Rocky Super				8420		8M	84.0000	-
44000000090	8 00		<b>Rocky Super</b>			F	8420	-	874	84,0000	
44000000091	10.00		Rocky Super			F I	8420		8.5M	84.0000	
44000000092	4.00		Rocky Super			17	8420	-	8.5W	84.0000	
44000000094	10.00		Rocky Super			<b>F</b>	8420		9W	84.0000	
44000000093	10.00		Rocky Super			1	8420		9M	84.0000	
44000000096	10.00		Rocky Super			F	8420		10M	84.0000	
44000000095	4.00		Rocky Super			F	8420	-	1011	84.0000	-
44000000190	2.00		Rocky Super			F.	8435	-	844	84.0000	1
44000000191	-2.00	-2.00	Rocky Super	Brut #84	35	17	8435		8.5M	84.0000	
						1	1			111	
						-			_		
							1				
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		1									
								-		_	-
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2. Click the Refresh QoHs button to refresh item quantities.

### Generate the Count Variance Report

Complete the following procedure to print the **Count Variance Report**.

The Count Variance Report displays every physical count item with a count quantity that does not match its quantity on hand (QOH).

► This report must be printed before the count is updated.

1. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.

New	Medity	Delete Filter Find Interface V	Vorksheet	Variance) Update	Refresh QoHs	Manual Entry	Labels
Physical Coun	it - Rocky	Boots					<b>.</b> 7
Froup Detail							
em #	QoH	Count Qty Description 1	Counted	Style	Color	Size	Avg Cost Other
4000000088	9.00	5.00 Rocky Super Brut #8420	V	8420		8M	84.0000
4000000090	8.00	8.00 Rocky Super Brut #8420	F	8420		8W	84.0000
4000000091	10.00	10.00 Rocky Super Brut #8420	Г	8420		8.5M	84.0000
400000092	4.00	4.00 Rocky Super Brut #8420	1	8420		8.5W	84.0000
400000094	10.00	10.00 Rocky Super Brut #8420	17	8420		974	84.0000
4000000093	10.00	10.00 Rocky Super Brut #8420	T	8420		9M	84.0000
400000096	10.00	10.00 Rocky Super Brut #8420	F	8420		10M	84.0000
400000095	4.00	4.00 Rocky Super Brut #8420	E	8420		1074	84.0000
4000000190	2.00	2.00 Rocky Super Brut #8435	F	8435		SW	84.0000
4000000191	-2.00	-2.00 Rocky Super Brut #8435	F	8435		8.5M	84.0000
			12		1		
	-						
						-	
					1		
				1		-	
	1			1	1	1	

2. Click the **Variance** button on the toolbar to display the **Count Variance Report** window.

Count Varia ARS Solutions I				Roc	ky Boots			2/19/2007 4:00:33	
tem#	Description 1	OoH	De: Count Oty	cription 2 Oty Dif	Avg Cost	Class Deso OoH Diff	Cost Dif	Pay	ge 1
44000 000088	Rooky Super Brut #8420	_	and the second se	nsulate -4.00	84.00	Footwear -336.00	-336.00	-576.00	
Total 1		9.00	5.00	-4.00	84.00	-336.00	-336.00	-576.00	

3. Click the **Print** button to print the report.

### Update the Inventory

Complete the following procedure to update the inventory count for each item on the report and record each item's variance to its item record.

1. Select **Process > Physical Count** from the menu bar to display the **Physical Count** screen.

New	Medity	Delete	Filter F	find Interface	Worksheet	Variance Update	Refresh QoHs	Manual Entry	Labels	
Physical Coun	nt - Rocky I	Boots								
roup Detail										
em #	QoH	Count Qty	Description 1	NAME OF T	Counted	Style	Color	Size	Avg Cost	Other
4000000088	9.00	5.00	Rocky Super Br	rut#8420	V	8420		8M	84.0000	
4000000090	8.00	8.00	Rocky Super Br	rut#8420	Г	8420		8W	84.0000	1
4000000091	10.00	10.00	Rocky Super Br	rut #8420	F	8420		8.5M	84.0000	
400000092	4.00	4.00	Rocky Super Br	rut #8420	<b></b>	8420		8.5W	84.0000	
4000000094	10.00	10.00	Rocky Super Br	rut #8420	1	8420		91/1	84.0000	
4000000093	10.00	10.00	Rocky Super Br	rut #8420	F	8420	1	9M	84.0000	
4000000096	10.00	10.00	Rocky Super Br	rut#8420	1	8420	1	10M	84.0000	
400000095	4.00		Rocky Super Br		E	8420		10W	84.0000	
4000000190	2.00	2.00	Rocky Super Br	rut #8435	F	8435		81/1	84.0000	
4000000191	-2.00	-2.00	Rocky Super Br	rut #8435	F	8435		8.5M	84.0000	
			l come contrato							
								-		
							1		1	
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2. Click the **Update** button on the toolbar to update the inventory count for each item on the report and record each item's variance to its item record.