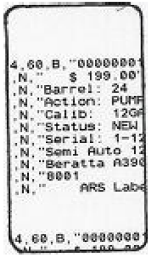





Zebra LP2844 Fixes

| Symptom | Solution |
|---|---|
| <p style="text-align: center;">Printer is in Line Mode</p>  | <p>NOTE: If the printer is connected with a USB cable, share the printer and do a 'net use lpt#: \\computername\printer share name' command and bind it to an unused lpt port. Then send the 'copy con' command to that lpt port.</p> <ul style="list-style-type: none"> • Open a DOS command prompt • If attached to the parallel port type in "copy con lpt1" (followed by the enter key) • If attached to the serial port type in "copy con com1" (followed by the enter key) • Make sure the NUM LOCK Led is on on the keyboard <ol style="list-style-type: none"> 1. Holding the ALT key down type 27 USING THE NUMERIC KEYPAD (You will see ""["" echoed on your screen) 2. Type in EPL2 followed by the Enter key (You will now see ""[EPL2") 3. Hold the ALT key down and type 10 USING THE NUMERIC KEYPAD 4. Release the ALT key 5. Hold the ALT key down and enter 13 USING THE NUMERIC KEYPAD 6. Release the ALT key 7. Type in U (capital letter) followed by the Enter key 8. Hold the CTRL key down and press the Z key 9. Press the Enter key 10. Turn the printer off then back on and test it <p>The printer should print out a configuration label and the printer should now be in page mode</p> <hr/> <p>Manual Method</p> <ol style="list-style-type: none"> 1. Turn printer power off. 2. Press and hold the feed key, then turn power back on. 3. When light starts to flash, release finger from feed key. 4. When light starts to flash again, press and hold the feed key until the light turns red (or amber), then release finger from feed key. 5. Wait for light to turn solid and press feed key once. |

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| <p style="text-align: center;">The Reference Point is Incorrect</p>  | <p>NOTE: If the printer is connected with a USB cable, share the printer and do a 'net use lpt#: \\computername\printer share name' command and bind it to an unused lpt port.</p> <p>Open a command prompt and type:</p> <p style="text-align: center;">Echo R0,1>lptx</p> <p>Where x is equal to whichever LPT port the printer is connected to.</p> |
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| Symptom | Solution |
|--|--|
| <p data-bbox="272 233 675 264">The Form Width is Incorrect</p>  | <p data-bbox="708 199 1344 268">NOTE: If the printer is connected with a USB cable, share the printer and do a 'net use lpt#: \\computername\printer share name' command and bind it to an unused lpt port.</p> <p data-bbox="708 367 1000 392">Open a command prompt and type:</p> <p data-bbox="922 422 1133 453" style="text-align: center;">Echo q832>lptx</p> <p data-bbox="708 501 1263 527">Where x is equal to whichever LPT port the printer is connected to.</p> |
| <p data-bbox="277 762 672 829">The Printer is in Continuous Mode</p>  | <p data-bbox="708 726 1344 795">NOTE: If the printer is connected with a USB cable, share the printer and do a 'net use lpt#: \\computername\printer share name' command and bind it to an unused lpt port.</p> <p data-bbox="708 894 1325 940">Manually set the printer to non-continuous mode by sending the following commands:</p> <p data-bbox="898 974 1157 1005" style="text-align: center;">Echo Q300,24>lptx</p> <ul data-bbox="753 1041 1344 1119" style="list-style-type: none"> • This command sets the label size to approx. 1" by 1&1/2" with a gap of 24 dots. Now the printer is out of continuous mode and we can do a calibration. <p data-bbox="708 1146 1230 1171">(Note the 'Q' and the 'xa' in the commands <u>ARE</u> case sensitive)</p> |
| <p data-bbox="267 1325 678 1388">Printer Needs Pressure on the Cover to Print.</p> | <p data-bbox="708 1325 837 1350">Procedure:</p> <ol data-bbox="743 1394 1000 1514" style="list-style-type: none"> 1. Open the cover all the way 2. Turn the power off 3. Close the cover 4. Turn the power back on |

If none of these fixes work, reflash the firmware.
For anything else call Zebra Tech Support. 847-913-2259