



# AXIS 2.24 Hotfix Release Notes

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November 2020



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AXIS™ Retail Management System

# Notices

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# Overview

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Gearfire Retail provides this document as a high-level summary of the latest release of the AXIS Retail Management System.

# Process Customer 4473 Screen Updates

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## Cancel a New 4473

New customer 4473 forms are now able to be cancelled if a customer has not logged in to a 4473 Kiosk computer with their 4473 Login ID. Cancelling the 4473 will remove it from displaying on the Process Customer 4473 screen in the AXIS Data Center.

1. Log into the AXIS Data Center
2. Click the **Firearms** tab
3. Click the **4473** button
4. Click **Process Customer 4473**
5. Locate the customer 4473 to cancel, and click the **X** icon located in the Cancel column

## Grid View Column Additions

The following columns have been added to the grid view of the Process Customer 4473 screen:

- **4473 Login ID** – Displays the 4473 Login ID the customer would use at the 4473 Kiosk to complete their portion of the 4473. This will only be visible for 4473's with a New Disposition status on the same day the 4473 was started.
- **4473 Start Time** – Displays the Date and Time the 4473 process was started for the customer.

# Register – Current Tab Enhancements

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The following enhancements have been made to the Firearm Transactions section of the customer's Current Tab at the Register:

- A new column for **4473 Status** has been added for each firearm transaction. This indicates at the register where the firearm transaction is in the Electronic 4473 process
- For retailers utilizing AXIS Electronic 4473, when the **Move to Register** or **Transfer** button is selected for firearm transactions that are not tied to an Electronic 4473, a popup notice will display to indicate the 4473 status along with the customer's information and will provide the confirmation options to proceed.
- If an Electronic 4473 form has been started for a firearm transaction, you will not be able to Transfer the firearm until the Electronic 4473 process is completed

# 4473 Preview Performance Fix

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- The reported issue where the 4473 Preview screen could cause performance issues in the AXIS Data Center has been resolved
- The 4473 Preview will now open in a new window to preview the form