



AXIS 2.25 Release Notes

January 2021

Notices

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Overview

Gearfire Retail provides this document as a high-level summary of the latest release of the AXIS Retail Management System.

CityGro Integration

Gearfire has partnered with CityGro to integrate their Customer Retention Solution directly with AXIS. Some features offered by CityGro include:

- Waiver and Customer Check In
- Email and Text Messaging
- Customer Loyalty and Rewards

With the CityGro integration, the following features will become available in AXIS with the 2.25 release:

Customer Syncing

- Customer information from CityGro can be searched and imported to AXIS from the Customer Look-up screen within the Register
- New and existing customer information from AXIS will sync to CityGro, allowing the ability to utilize CityGro's platform to communicate with your customers

Waiver Integration

- The Party Control screen at the Register contains a new button for CityGro (labeled as **CG**) to search for and attach signed customer waivers
- Waiver search results will display customer information from CityGro, and provide the ability to review the signed waiver document

For more information about CityGro, please contact AXIS Gearfire Support at 1-800-547-7120, or email axissupport@gearfire.com.

Multistore – Centralized Promotions

Retail stores utilizing AXIS Multistore are now able to sync Sales Events between stores.

When a store has created a sales event, the other stores can choose to “Opt-In” to apply the sale at their store location. The opt-in options are available from the Sales Events screen within the AXIS Data Center.

For more information on the Multistore Sales Events process, please review the document: [AXIS Multistore Sales Events Process](#).

▶ Only the originating store will be able to delete the sales event.

User Interface & Experience Enhancements

The following enhancements have been made to the User Interface and User Experience within AXIS:

Bound Books

- Columns for Cost and Retail Price has been added to the grid view

Class Roster History

- Class Roster History is now available to view from the Education tab of the AXIS Data Center
- Class History is also viewable from the Classes button after a customer is selected from the Customer Admin tab of the Data Center

Customer List

- The Customer List grid view now looks and functions similarly to other grid views in the Data Center
- Customer accounts can now be selected, and merged using the **Merge** button available in the column heading
- Merging customer accounts from the Customer List now functions the same as the Duplicate Customer List

Duplicate Customer List

- A new sidebar for **Matching Fields** allows the ability to customize which customer fields are used for potential duplicate customer search results

Firearm Inventory Report

- Columns have been added to the grid view for Location and Condition

Gunsmithing

- Delivered Work Orders has been renamed to **Gunsmithing Work Orders History**
- The Gunsmithing Work Orders History screen has been updated to match the layout of the Gunsmithing Work Orders screen

Label Printer Setup

- Importer information is now included on Firearm Labels
- Each Product Label now has an option to print without pricing

Layaway by Item Report

- Columns for Phone Number, Email Address, and Layaway Title have been added to the grid view

Purchasing

- Added a new column for Cost to the Template in the Create Purchase Orders screen
- Added a field for Vendor Order # on the Purchase Order Preview screen

Register

- More than one customer deposit is now able to be used in a single transaction
- Paid Out Notes are now included in the line-item description, print on the customer receipt, included in the transaction history, and in the Exception Report in the Data Center
- After selecting a customer, the customer age will display above the customer picture
- The Cash Tender Button can provide optional cash tender amounts – enable from Data Center, Setup, POS Setup, click Display Default Cash Tenders, and click Submit
- Columns have been added to display membership information in the Customer Lookup screen

Sales Events

- The Sales Events grid view now looks and functions similarly to other grid views in the Data Center
- An opt-in column is available for Multistore environments, to opt-in to other store's sales events
- The ability to review Sales Events within a specific date range is now available
- Products are now added to sales events from the **Sales Events Details** screen for easier management of your products offered on sale
- Added the ability to Bulk Edit products in a Sales Event

Special Order by Item Report

- Special Order by Item Report is now available to view from the Purchasing tab of the Data Center
- The Special Order by Item Report will display the product information for items pending on a special order

Split Quantity Pricing

- The Split Quantity Pricing grid view now looks and functions similarly to other grid views in the Data Center
- The ability to review Split Quantity Pricing Events within a specific date range is now available
- Products are now added to Split Quantity Pricing Events from the **Split Quantity Pricing Details** screen for easier management of your products offered in a Split Quantity Pricing Event
- Added the ability to Bulk Edit products in a Split Quantity Pricing Event

Work Orders

- Delivered Work Orders has been renamed to **Work Orders History**
- The Work Orders screen has been updated to look and function similarly to other grid views in the Data Center
- Work Order Labor and Products are now added using the Details button, using processes similar to Gunsmithing Work Orders